# A shopping card for people who care



# What is Cleva?





#### How Cleva!

Managing expenses for your clients can be a headache.

Right now, your staff are probably shopping with cash: this means keeping cash boxes topped up, manually collecting receipts and dealing with the risk of accusations about 'missing' cash.

Or you may be asking staff to pay for expenses from their own pocket, which places an undue burden on their personal finances.

Worse, sometimes care staff take the client's own bank cards to the shops: a huge risk, as you can imagine.

Cleva is here to solve these problems.



# How does Cleva work?



# Cleva is designed for agencies just like yours

Cleva is a shopping and expense card, built just for Care Agencies.

It's a simple, safe way for your staff to spend money on behalf of your clients.

It cuts management time and costs, adds safeguards to spending and provides peace of mind to your clients and their families.



## It's so simple!



Every client has a digital wallet. You can load money onto this wallet on a regular schedule, for example £100 per month, or you can top it up when required.



Each carer has a single Cleva card. This card allows them to spend from any client wallet.



When they are shopping, the carer simply opens the Cleva app, selects which client wallet they want to use and the next purchase on their Cleva card will come from the chosen client wallet.

# It's safe, simple and protected.

Your staff can also use the app to check how much is on a client's wallet, so they can be sure that money is available to spend.

Cleva tracks every purchase so you know who spent the money, when and where, and even allows the client's family to see what's being spent on behalf of their loved one.

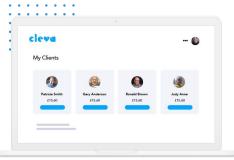
There's no need to carry around multiple cards, and no need to collect any payment from a client before going shopping.





# How do I manage Cleva?





## Simple management

Cleva includes a full web-based management platform which allows you to:

- View the balance on any client wallet
- Check every expenditure: when, where and who
- View all transactions for a particular client or carer
- **Load money** onto a client's wallet, or remove it
- Add, edit and remove clients and carers
- Correct any mistakes made by your staff, by moving transactions between wallets

We'll provide full training for your team to get you started, and Cleva has UK-based phone support, so friendly help is always just a phone call away.

# Why do I need Cleva?











#### Extra income

Cleva allows your agency to offer a shopping service - a new, chargeable source of revenue - with none of the risks of cash.

#### Reduced admin

All transactions are recorded in your management system to greatly reduce admin and reconciliation time.

#### Time saving

No petty cash means time saved going between clients. Your team can go straight to the shop without having to visit the client to collect cash first.







#### Family viewing

Allow your client's family to monitor expenditure on behalf of their loved ones.

#### A single card

One Cleva card can spend from multiple wallets at the click of a button, so there's no need for your staff to carry around a stack of cards.

#### Safe spending

Every transaction has a timestamp and the details of who used the card, ensuring that you, your staff and your clients are protected.



## What does Cleva cost?





# Simple pricing for your agency

Cleva offers simple pricing plans to meet your business needs. Your costs will scale with your business growth, meaning you'll never pay for more than you need.

As a guide, Cleva costs £49.50 per month, including 10 client wallets: a low cost that's almost certain to pay for itself in time saved on admin and travelling.

There are no charges per card, only for each client wallet.

Consider how much time your agency spends managing expenses and reconciling petty cash, and how wonderful it would be to automate the process!

We know every agency is different so <u>get in touch</u> and we'll provide you with a personal quote within 24 hours.

### A strong, trusted team



#### **Founded by Craig Dewar**

Co-founder of Global Processing Services One of Europe's largest payments processors; they handle all transactions for Starling and Revolut.



#### The team come from Osper

A card scheme for children, running since 2015, which has processed over £110M in funds. This gives us years of experience working with vulnerable clients



#### **Technical team from Crunch Payments**

Clients include Ford and Bernard Matthews



#### **Merged with Guardian Card**

In 2022, to bring their expertise within the care sector



# How can I get Cleva?



## Up and running in weeks

Getting Cleva for your agency is super simple.

First, get in touch with us for a quick call where we can discuss your needs and provide you with a quote.

When you're ready to proceed, we just need a few details from your company and we'll have you set up within weeks.

**Contact us today** for a free, friendly demo or to chat about your requirements:

<u>sales@clevacard.com</u>

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The Cleva card is issued by IDT Financial Services Limited, a principal member of Visa Europe